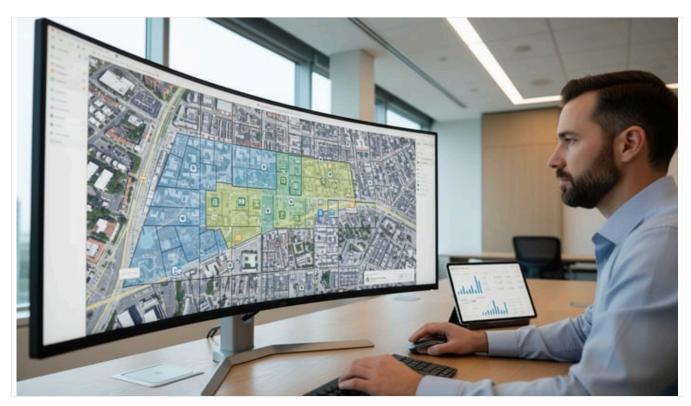
## Improving Property Appraisals with Geospatial Data & GIS

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# **Executive Summary**

This report examines the increasingly critical role of geospatial data, Geographic Information Systems (GIS), and advanced location analytics in property appraisals. Traditional valuation approaches rely heavily on comparables and appraisers' judgments, which can be subjective and exclude important spatial context (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a href="www.mdpi.com">www.mdpi.com</a>). By contrast, integrating GIS and spatial analytics enables objective quantification of location factors (amenity proximity, environmental quality, infrastructure, etc.) and has been shown to improve valuation accuracy and consistency. For example, one comprehensive review concludes that <a href="modern tools">modern tools</a> (AI, GIS, satellite <a href="imagery">imagery</a>) "improve the subjectivity of traditional valuation approaches and thereby promote greater accuracy" (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Empirical studies support this: leveraging exact location data often explains a large majority of price variance (e.g. ~73% in one Calgary study (Source: <a href="journals.openedition.org">journals.openedition.org</a>) and machine learning models with spatial features outperform classic hedonic regressions (Source: <a href="www.mdpi.com">www.mdpi.com</a>).

Concretely, case studies illustrate the benefits of geospatial integration. In India and Kenya, governments built GIS-enabled tax systems that digitize all land parcels and assign unique IDs, automating large-scale property rolls (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a href="www.mdpi.com">www.mdpi.com</a>). In the United States, benchmarking Zillow's "Zestimate" AVM against NYC official values revealed that the <a href="AVM">AVM</a> had a median error of only ~17.5% but systematically overestimated values by 16-18% (Source: <a href="www.mdpi.com">acr-journal.com</a>); importantly, its errors were <a href="spatially clustered">spatially clustered</a> by neighborhood type. These findings underscore that even sophisticated models require careful calibration of location inputs to avoid biases (Source: <a href="mailto:acr-journal.com">acr-journal.com</a>).

Overall, the literature shows that **geospatial data and analytics enhance valuation accuracy** by capturing locational influences that conventional methods miss. Incorporating distance-based amenities (parks, schools, transit), environmental indices (air quality, flood risk), and spatial infrastructure patterns leads to more precise, equitable values (Source: <a href="mailto:pmc.ncbi.nlm.nih.gov">pmc.ncbi.nlm.nih.gov</a>)

(Source: <a href="www.mdpi.com">www.mdpi.com</a>). This yields benefits for all stakeholders - from more stable tax revenues for municipalities to better risk assessment for lenders and informed decision-making for buyers and planners (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a

## 1. Introduction and Background

Real estate valuation fundamentally centers on *location*. The adage "location, location, location" reflects that where a property sits often dominates its market value. A property's price is influenced by its physical attributes (size, age, condition), socio-economic factors, and critically its locational context – proximity to amenities (schools, parks, shops), access to transportation, neighborhood quality, and environmental risks. Precise measurement of these spatial factors has long been a challenge in manual appraisals. Appraisers traditionally rely on comparables (recent local sales) and personal judgment, which can overlook subtle geographic influences. As one review notes, manual valuation "is usually subjective" and prone to disagreement among appraisers (Source: <a href="https://www.mdpi.com">www.mdpi.com</a>). Each stakeholder in the valuation process has diverse needs: for municipalities, stable and fair property tax revenues are vital; for lenders and investors, accurate collateral values and risk assessment are priorities; for buyers and developers, understanding location-driven price differentials is key (Source: <a href="https://www.mdpi.com">www.mdpi.com</a>). Distilling an objective value from these varied perspectives requires systematic use of data, especially spatial data.

GIS and location analytics offer tools to meet this need by <u>automating the integration of spatial data into valuation</u>. Early efforts in computerized valuation (AVMs and CAMA systems) relied on tabular data (property features, comparable sales), but lacked explicit spatial analysis (Source: <u>www.mdpi.com</u>). The post-2008 financial crisis renewed interest in *mass appraisal* techniques (regression, neural networks, fuzzy logic, etc.), yet these too often omitted location-driven nuances (Source: <u>www.mdpi.com</u>). Modern GIS platforms can remedy this gap by **linking valuation databases with layered spatial information** (land use maps, transit networks, satellite imagery, demographic grids, etc.) and performing advanced spatial operations (Source: <u>www.mdpi.com</u>) (Source: <u>www.mdpi.com</u>). In fact, a systematic review of mass-appraisal research identified a clear trend ("3I-trend") combining *AI-based*, *GIS-based*, and *mixed* models (Source: <u>www.mdpi.com</u>); the authors propose a "mass appraisal 2.0" paradigm explicitly integrating AI and geoinformation for improved value estimation (Source: <u>www.mdpi.com</u>) (Source: <u>www.mdpi.com</u>).

Historically, GIS use in property valuation dates back decades. For example, the seminal study by Longley, Higgs, and Martin (1994) applied GIS to model taxable property values, laying groundwork for spatial approaches (Source: <a href="www.mdpi.com">www.mdpi.com</a>). With advances in computing, GIS became an enabler for more advanced spatial econometric and hedonic models in the 2000s. Today, every <a href="modern appraisal">modern appraisal</a> or <a href="AVM system">AVM system</a> can incorporate geospatial inputs. This report provides background on the development of GIS in appraisal (Section 2), examines geospatial data sources (Section 3), reviews spatial modeling and AVM techniques (Section 4), analyzes empirical evidence on valuation accuracy (Section 5), presents detailed case studies and applications (Section 6), and discusses implications (Section 7) and future directions (Section 8).

#### 1.1 The Crucial Role of Location in Valuation

Location influences property values in many ways: it dictates neighborhood socioeconomic context, infrastructure access, environmental exposures, and market demand patterns. Studies consistently find that location-related variables explain a **large fraction of value variance**. For instance, Melanda et al. used regression trees on Calgary housing data and found that simply using each property's coordinates or sub-neighborhood could explain about 73% of sale price variability (Source: <u>journals.openedition.org</u>). This means most price differences arise from where a house is, not just its structure. Similarly, research on neighborhood amenities (e.g. "walkability scores") shows strong positive effects on prices in many markets (Source: <u>www.mdpi.com</u>). Such results underscore why robust spatial data is essential.

Traditional appraisal methods attempt to proxy location effects via broad categorizations (neighborhood codes, zoning areas), but these can mask micro-location effects. GIS enables finer-grained analysis: appraisers can measure exact distances to the nearest park or subway, compute density of amenities in the vicinity, and overlay environmental risk maps. The benefits are twofold: improving accuracy by capturing more true determinants of price, and transparency by showing exactly *which* locational factors drive a valuation. For example, one ArcGIS industry blog emphasizes that conducting valuation "with a spatial component can help improve and speed the process" by contextualizing each property in its neighborhood trend (Source: <a href="https://www.esri.com">www.esri.com</a>). An ESRI-derived tool (ArcGIS Insights) explicitly compares assessed values to sale prices across spatial clusters to validate uniformity and fairness (Source: <a href="https://www.esri.com">www.esri.com</a>).

Moreover, the use of spatial data must adapt to current global challenges. The COVID-19 pandemic and climate change have highlighted new locational risks and preferences (e.g. suburban vs urban demand shifts, flood exposure). Droj et al. argue that GIS and spatial analysis are now indispensable for navigating "dynamic and unpredictable futures" in urban real estate (Source: <a href="https://www.mdpi.com">www.mdpi.com</a>). By revealing temporal and spatial trends (e.g. rising flood zones, changing commuter flows), geospatial analytics helps forecast values under changing conditions.

#### 1.2 Stakeholders and Objectives

Different stakeholders apply valuations with distinct aims, but all share the challenge of ensuring objectivity and accuracy (Source: <a href="https://www.mdpi.com">www.mdpi.com</a>). Some key objectives include:

- Municipal Revenue: Local governments rely on property taxes as major income. Fair and accurate valuations ensure a stable
  tax base and equitable burden distribution. For example, Droj et al. note that municipalities use property values to finance
  urban development and social programs (Source: <a href="www.mdpi.com">www.mdpi.com</a>). GIS-driven assessments help avoid undercounting properties
  or misvaluing by location (e.g. missing informal settlements).
- Risk Management for Lenders: Banks and mortgage lenders need unbiased collateral values to calculate loan-to-value ratios. Overvaluation of collateral (e.g. from appraiser optimism) can expose lenders to defaults. By contrast, AVMs with geospatial features can provide a secondary check or automated valuations for large portfolios.
- **Investment Decisions:** Developers and investors seek undervalued opportunities or emerging markets. Location analytics (heatmaps of value growth, amenity penetration) help identify hot spots. For instance, a developer might use GIS analysis to find areas with improving transit where prices lag their fundamentals.
- **Consumer Awareness:** Homebuyers prioritize location factors (schools, lifestyle, commute). Transparent GIS-based indicators (walkability, pollution levels) can inform buyers' offers and empower them to negotiate.
- Urban Planning & Policy: Planners and regulators use property data to measure policy impacts. For example, GIS analysis
  can reveal how a new park or transit line affects nearby property values (see Section 4.1 below). Such evidence guides zoning,
  infrastructure investment, and social housing policies.

Given these stakes, modern appraisal systems are moving toward *data-centric*, *spatially-aware* models. The ensuing sections detail the techniques and evidence supporting this shift.

# 2. Geospatial Data and Technologies in Appraisal

Real estate appraisal can draw on a wide variety of geospatial data. At a basic level, this includes the cadastral and parcel maps that underlie any land registry, but also extends to remote sensing imagery, environmental databases, transportation networks, and even crowdsourced mobility data. This section reviews major geospatial data types and tools used in valuations.

## 2.1 Reference Geodata: Parcellary and Cadastral Maps

A first requirement for any appraisal is an accurate cadastral map: digital layers of parcel boundaries, land use zoning, and property attributes (land area, building footprints) maintained by a land registry or tax authority. These form the *baseline spatial database* linking each transacted property to its geographic location. Modern municipal systems often implement GIS-based databases where every parcel has a unique identifier (Parcel ID) and attributes. As one case study in Delhi demonstrates, even basic tasks like ensuring every building has a unique ID can greatly improve mass appraisal workflows (Source: <a href="www.mdpi.com">www.mdpi.com</a>). In that project, appraisers digitized building footprints and overlaid them on a 250m × 250m grid; by assigning each building and sub-unit a unique code, they created a comprehensive spatial register that feeds directly into valuation models (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Similarly, in Nairobi, a web-GIS was built to centralize the entire mass valuation roll into one interactive database, eliminating paper inconsistencies and automating sales data ingestion (Source: <a href="www.scirp.org">www.scirp.org</a>). These examples highlight how core cadastral GIS systems enhance transparency (clear property rights) and consistency (all properties covered) in valuation.

### 2.2 Remote Sensing and Imagery

Remote sensing provides spatially-continuous imagery useful for extracting or updating property characteristics. Satellite imagery (from sources like Landsat, Sentinel, or commercial satellites such as WorldView) offers broad coverage at moderate-to-high resolution. For example, analysts have used high-resolution satellite data to measure building heights and roof areas, which feed into building size and floor area estimates for taxation (Source: <a href="www.mdpi.com">www.mdpi.com</a>). In Rwanda, a comparison of remote sensing sources for land valuation found that very-high-resolution scenes (WorldView-2) captured urban structure details, but ultimately Unmanned Aerial Vehicle (UAV) drones gave the most up-to-date and precise information (Source: <a href="www.mdpi.com">www.mdpi.com</a>). The study concluded that **UAV imagery "had the highest potential"** for property valuation needs, since it combines high accuracy and affordable deployment for local surveys (Source: <a href="www.mdpi.com">www.mdpi.com</a>). (Source: <a href="www.mdpi.com">www.mdpi.com</a>).

**Table 1** (below) summarizes common geospatial data sources and their appraisal use-cases. In practice, appraisers and automated models may combine many of these: for instance, Lidar or photogrammetry for building dimension, street-view images for exterior quality, and open demographics for neighborhood context. These data layers are typically integrated in GIS software or geoenabled databases, enabling spatial queries (e.g. "select all parcels within 500m of this transit stop") and geoprocessing (e.g. kernel density of amenities).

| DATA SOURCE                         | TYPICAL DATA & USAGE                                                   | EXAMPLE APPLICATION IN VALUATION                                                                                                                                                                                                                                          |
|-------------------------------------|------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Parcel/Cadastral<br>Maps            | Official land parcel boundaries and attributes (size, ownership).      | Core property registry for all evaluations; linking sale records to precise locations. (Delhi study used GIS to map every building and create unique property IDs (Source: <a href="www.mdpi.com">www.mdpi.com</a> ).)                                                    |
| Aerial Photography                  | High-res photos from airplanes (e.g. 10-50 cm resolution).             | Measure building footprints and roof shapes; update maps of new construction.                                                                                                                                                                                             |
| Satellite Imagery                   | Varying resolutions (1m to 30m); multispectral analysis possible.      | Land use classification (residential vs. commercial), vegetation index, measure building heights (HRSI) (Source: <a href="https://www.mdpi.com">www.mdpi.com</a> ).                                                                                                       |
| UAV (Drone)<br>Imagery              | Very high-res (cm-level) orthophotos and 3D models.                    | Detailed surveying of individual properties (roof condition, extensions). Rwanda case: UAVs captured micro-features to support tax valuation with highest accuracy (Source: <a href="www.mdpi.com">www.mdpi.com</a> ) (Source: <a href="www.mdpi.com">www.mdpi.com</a> ). |
| Street-View &<br>Terrestrial Photos | Panoramic images of streets (e.g. Google Street View).                 | Assess property exterior quality, curb appeal, and neighborhood environment. (Used in some ML AVMs to gauge facade conditions.)                                                                                                                                           |
| GIS Vector Data<br>(Infrastructure) | Road networks, transit stops, utility infrastructure layers.           | Compute accessibility metrics (e.g. distance to highway, public transit, schools); include as hedonic variables.                                                                                                                                                          |
| POI / Amenity<br>Databases          | Geolocated points for shops, parks, schools, hospitals, etc.           | Evaluate proximity to amenities. (Varol dataset included distances to parks, restaurants, walking trails (Source: <a href="mailto:pmc.ncbi.nlm.nih.gov">pmc.ncbi.nlm.nih.gov</a> ).)                                                                                      |
| Environmental Data<br>Layers        | Flood zones, soil type,<br>hazard maps (earthquake,<br>contamination). | Adjust values for risk: e.g. apply discounts for flood-prone parcels. (Studies using GIS measure value impacts of earthquake and flood risks (Source: <a href="https://www.mdpi.com">www.mdpi.com</a> ).)                                                                 |
| Remote Sensing<br>Indices           | Lidar, NDVI/vegetation, noise/pollution heatmaps.                      | Indicator variables for greenery or nuisances (e.g. view quality). Used to model premium/penalty for environmental factors.                                                                                                                                               |

Table 1: Examples of geospatial data sources and their roles in property valuation. References illustrate specific applications (e.g., UAV imagery for detailed measurement (Source: <a href="www.mdpi.com">www.mdpi.com</a>), amenity distances (Source: <a href="pmc.ncbi.nlm.nih.gov">pmc.ncbi.nlm.nih.gov</a>).

## 2.3 Spatial Analysis and GIS Tools

Beyond data acquisition, **GIS software and spatial analytics** are key enablers of location-based valuation. Modern GIS platforms (ArcGIS, QGIS, GRASS, etc.) allow appraisers to overlay datasets and perform sophisticated spatial queries. Common techniques include: buffering (identifying all features within X distance of a point); kernel Density mapping (finding intensity of features like schools); spatial joins (attaching nearest amenity distances to each parcel); and interpolation (mapping price surfaces) (Source: <a href="https://www.mdpi.com">www.mdpi.com</a>).

For example, Xu et al. describe how GIS tools support hedonic modeling by converting unstructured POI and road data into quantitative accessibility indicators (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Analysts compute "point, line, and polygon densities" of infrastructure and transit around properties (Source: <a href="www.mdpi.com">www.mdpi.com</a>). This might produce variables such as number of bus stops within 500m or distance to nearest park, which then feed into price models. GIS also enables spatial regression analysis: spatial econometric models can incorporate spatial lag or error terms to account for autocorrelation in prices (Source: <a href="journals.openedition.org">journals.openedition.org</a>). In practice, a spatial regression might use GIS-derived matrices of neighborhood contiguity or distance as inputs to control for spillover effects.

Additionally, GIS provides visualization and validation. Tax assessors use GIS dashboards (e.g. ArcGIS Insights) to perform *sales ratio studies* by neighborhood (Source: <a href="www.esri.com">www.esri.com</a>). They map the ratio of assessed value to sale price, identifying hot spots of under- or over-assessment. Such tools help identify outliers and data errors quickly, improving data quality and uniformity (Source: <a href="www.esri.com">www.esri.com</a>). The ability to map valuation data also increases transparency: policymakers and citizens can see spatial patterns (or inequities) in an interactive map.

In sum, GIS and location-analytics platforms are not just data layers, but powerful instruments that transform raw location data into valuation insights. They bridge the gap between geographic reality and numerical models.

## 3. Analytical Modeling Approaches

Having prepared geospatial data, valuation models incorporate it in various ways. The main methodological categories are: *hedonic* pricing with spatial terms, mass appraisal systems (CAMA/AVM), and machine learning/artificial intelligence models. This section surveys these approaches and how they leverage location information.

## 3.1 Hedonic Pricing Models with Spatial Variables

The hedonic pricing framework models a property's price as a function of its characteristics (size, age, amenities). Traditionally, "location" was often captured by including neighborhood dummy variables or broad fixed effects. However, modern hedonic models increasingly treat specific locational factors as continuous variables. For instance, one can include the distance to the city center, quality of local schools, or crime rate in the regression (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Such spatial attributes can be derived from GIS analyses (distance calculations, overlay of demographic layers).

Spatial econometric hedonic models take this further by explicitly modelling spatial autocorrelation. If nearby homes tend to have similar prices, a spatial autoregressive (SAR) model can incorporate a term for the average price of neighboring parcels (Source: journals.openedition.org). Melanda *et al.* showed that using geographic coordinates (x,y) directly in a decision-tree hedonic model yields more accurate classification of sub-neighborhoods than using predefined zones (Source: journals.openedition.org). In general, incorporating fine-grained locational data (not just zip codes) leads to better-fit models. **Empirical Finding:** A property's spatial coordinates alone can explain a large portion of its value variance (e.g. ~73% in Calgary (Source: journals.openedition.org), implying that hedonic models should account for precise location features.

Modern hedonic studies also use **GIS-based interpolation and smoothing**. For example, one approach is to first create a smooth surface of housing prices by interpolating sale values across space, then using that surface as a covariate in valuation models. This can capture microscale trends like city center gradients or subdivision clusters. Kernel-density estimation is similarly used to

measure concentration of facilities (e.g. density of cafes or schools around each property). These spatial covariates are then plugged into standard regression or non-linear hedonic models.

### 3.2 Computer-Aided Mass Appraisal (CAMA) and AVMs

Computer-Aided Mass Appraisal (CAMA) systems are widely used by tax assessors to value large portfolios of properties. Early CAMA implementations relied on regression-appraisal chains with limited spatial inputs. An open literature review notes a major drawback of many Automated Valuation Models (AVMs) is their "lack of location analysis" (Source: <a href="www.mdpi.com">www.mdpi.com</a>)—for example, failing to explicitly adjust for unequal sale sampling across neighborhoods. Incorporating GIS transforms CAMA: assessors can define assessment neighborhoods with fine boundaries and zone-specific factors.

Today's AVMs (e.g. those used by Zillow, CoreLogic) embed hundreds of variables including geospatial ones. They use spatial databases to join each home to thousands of data points — e.g. proximity to transit, crime rates, school ratings, even satellite-derived roof condition — to produce an automated estimate. Researchers often benchmark AVMs using IAAO (International Association of Assessing Officers) metrics. For instance, a recent study of the Zillow "Zestimate" (an AVM) in New York City found that it achieved a median absolute percentage error of 17.5% (slightly better than raw list price) but systematically overvalued homes by about 16–18% (Source: <a href="acr-journal.com">acr-journal.com</a>). Crucially, the errors were **geographically clustered**: homogeneous ZIP codes had tighter error distributions than heterogeneous ones (Source: <a href="acr-journal.com">acr-journal.com</a>). This demonstrates both the strength and limitations of AVMs: they integrate spatial information to match peer properties, but they can still carry locational biases. These authors conclude that AVMs "provide incremental informational value" but must be used with safeguards given their spatially-varying bias (Source: <a href="acr-journal.com">acr-journal.com</a>).

CAMA systems also increasingly apply machine learning methods (discussed below) to enhance mass appraisal. Regardless of technique, the key is that CAMA/AVM platforms now routinely link parcel data with transfer histories in a spatially-aware GIS environment. For example, GIS can help identify relevant comparables for each property by spatial proximity thresholds and matching features. This spatial filtering accelerates analysis of large tax rolls and can flag unusual cases (sales far from pattern).

## 3.3 Machine Learning and Artificial Intelligence

The era of big data has introduced machine learning (ML) and Al into valuation. These methods excel at handling high-dimensional, non-linear relationships among property attributes and their locations. Reviews note that ML and GIS are often used together: one systematic paper of 124 studies on hedonic models in the "big data" era found that Geographic Information System spatial analysis and ML algorithms (neural networks, gradients, etc.) are now common in hedonic studies (Source: <a href="www.mdpi.com">www.mdpi.com</a>). These sophisticated models automate feature learning and can print complex spatial interactions that standard regressions miss. For example, Random Forests or Gradient Boosting Machines can ingest thousands of spatial variables (distance to X, local density measures) and detect which combinations best predict price, without the analyst manually specifying interactions.

Empirical comparisons indicate that ML models with spatial data often outperform traditional linear models in predictive accuracy. Xu et al. report multiple studies where machine learning regressions achieved better out-of-sample predictive ability than ordinary least squares (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Furthermore, deep learning with image inputs (e.g. directly feeding street-view or satellite images through convolutional nets) is an emerging frontier: one study (noted in related literature) used satellite and street imagery via convolutional neural networks to predict site-level prices with promising results (Source: <a href="www.mdpi.com">www.mdpi.com</a>). While such methods are still nascent, they foreshadow a future where raw imagery becomes a new source of appraisal data, augmenting structured GIS inputs.

Despite their power, ML methods bring challenges (overfitting, interpretability). Some researchers advocate hybrid "mixed models" that combine econometric hedonic theory with machine learning's flexibility. The goal is "mass appraisal 2.0": a unified model that uses AI and GIS simultaneously to merge spatial and non-spatial data (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Early experiments along these lines show promise but also underline the need for careful cross-validation and data quality checks (see Section 5 on accuracy).

# 4. Location Analytics: Specific Factors and Evidence

"Location analytics" refers to the practice of analyzing spatial factors to derive business insights. In real estate, this means quantifying how specific locational attributes affect value. We highlight several major categories of analytic factors and summarize research findings on each.

- **Proximity to Amenities:** Distance to positive amenities typically raises property value. For instance, proximity to parks, green spaces, or recreational areas is widely valued. In the Hamilton County dataset (Tennessee), distance to green areas was explicitly included in a hedonic dataset (Source: <a href="mailto:pmc.ncbi.nlm.nih.gov">pmc.ncbi.nlm.nih.gov</a>), reflecting the monetization of such amenities. More generally, walkability indices (aggregating proximity to shops, cafes, parks) have been shown to command price premiums. In Seoul, Korea, a study found a **positive correlation** between a neighborhood's walkability score and apartment prices, especially in lower-priced zones (Source: <a href="www.mdpi.com">www.mdpi.com</a>). (The effect was weaker in top-tier neighborhoods, suggesting diminishing returns once basic amenities are ample.) Similarly, "Walk Score" commercial data often correlates with residential prices nationwide, as walkable urban environments attract demand.
- Accessibility and Commute: Ease of commuting to job centers or access to transit is a classic driver of value. GIS can
  compute drive-times or transit-times to major hubs for each property. Studies (beyond our main sources) consistently report
  that homes closer to highways or transit stations sell for higher prices, all else equal. Buffer analyses in GIS can quantify the
  density of transit stops around a site, serving as a predictor in hedonic models. For example, Jang et al. (2015) used gravitybased models and GIS spatial analysis to show that retail accessibility (analogous to transit access) has positive effects on
  housing prices.
- Neighborhood Quality (Walkability, Safety, Schools): Social and environmental factors shape value. Walkability has been covered above. School district quality is another well-known factor; GIS can overlay school boundary maps with property data to assign school variables to homes. Crime rates and perceived safety (sometimes proxied by proximity to police stations vs. incident hot-spots) also matter. As an example within our references, [46] noted that building age and nearby school quality entered their models alongside walkability, influencing prices. In practice, many location analytics platforms incorporate dozens of such "quality of life" indices, often drawn from census or business data layers.
- Environmental Attributes: GIS enables consideration of natural environmental factors. "Green" features (tree cover, park access) often increase prices, while hazards (flood zones, earthquake faults, pollution sources) decrease them. Droj et al. review studies where GIS was used to measure disaster loss on property values e.g., homes in high flood-risk zones sell for significantly less (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Conversely, amenities like lakes or ocean views add value. Remote sensing also provides metrics like greenness (NDVI) or noise levels (urban noise models) to quantify these effects.
- Market Dynamics (Spatial Autocorrelation): Properties do not exist in isolation one home sale can signal neighborhood
  momentum. Location analytics can detect spatial clusters of price trends. Tools like Local Moran's I or Getis-Ord Gi\* (available
  in GIS) highlight hot-spots of rising or falling values. AVMs often implicitly use this: Zillow's algorithms, for instance, incorporate
  ZIP+4 or neighborhood as spatial identifiers. Empirical work (e.g. [39]) shows that such clustering exists: patches of similar
  error magnitude point to underlying geographical market dynamics.

In summary, location analytics in real estate go beyond single-parameter estimates: they involve *spatially contextualizing* each property within an ecosystem of roads, services, and risks. Table 2 (above) and the bullet list below illustrate typical factors used: constructing these variables usually relies on GIS processing of data layers. Engineers and data analysts continuously seek new provenance layers: modern AVMs use e.g. satellite night-light data or mobile phone movement to gauge neighborhood activity, illustrating how location analytics is expanding.

#### Key locational factors commonly used in valuation models include:

- Proximity to Green Space: Shorter distance to parks or trails often raises prices. (In the Hamilton Co. study, distance to
  green space was an explicit hedonic variable (Source: pmc.ncbi.nlm.nih.gov).)
- Walkability & Transit: Higher walk scores or closer transit access tend to correlate with higher demand and value (Source: <a href="mailto:pmc.ncbi.nlm.nih.gov">pmc.ncbi.nlm.nih.gov</a>) (Source: <a href="mailto:www.mdpi.com">www.mdpi.com</a>).
- Environmental Risks: Being in a floodplain or seismic zone imposes a negative factor on valuation (Source: www.mdpi.com).
- Neighborhood Amenities: Number of nearby schools, shops, restaurants, etc., typically has a positive effect on value.
- Infrastructure and Accessibility: Good road networks and lower congestion (e.g. faster commute time) improve property
  desirability.

- Pollution and Noise: Indices of air quality or noise (using sensor/forecast data) can be incorporated; cleaner, quieter areas
  fetch a premium.
- · Socioeconomic Context: Local demographics (income, school scores) are spatial layers that influence price.

Each of these analytically computed factors allows valuers and models to account for multi-dimensional aspects of location. Geospatial features derived this way have been empirically linked to valuation accuracy (e.g. including park distance improved forecast accuracy in [6]).

## 5. Geospatial Analytics and Valuation Accuracy

A central question is whether using spatial data *actually* improves appraisal accuracy in practice. The evidence suggests strongly that it does. When location is ignored or crudely treated, valuations tend to be biased or less predictive, especially across heterogeneous markets.

## 5.1 Evidence from Comparative Studies

Several studies compare spatial vs. non-spatial models. For example, one Malaysian analysis found that including Geographic subdivision variables or precise coordinates substantially improved prediction of house prices (Source: journals.openedition.org). In practice, improved accuracy translates to reduced prediction errors and improved fairness. Consider the Zillow case: Jordan and Boeing (2025) benchmarked AVM estimates against official assessments for NYC homes. They reported that Zestimates (which implicitly use spatial filters) had about 17.5% MdAPE (@75% median absolute percent error) whereas list prices exhibited 19.8% error (Source: acr-journal.com). This incremental improvement was attributed in part to spatial modeling in the AVM. However, both Zillow and listing prices overvalued properties relative to the city's assessments by  $\sim$ 16–18% (Source: acr-journal.com), indicating systematic bias. Crucially, the Zillow model preserved rank-order well ( $\rho \approx 0.77$ ) (Source: acr-journal.com), meaning it captured relative location quality even if level-biased. This example shows that incorporating geospatial data can edge out naive approaches, but also highlights that *calibration to local benchmarks* remains essential.

Another evaluation comes from the Journal of Real Estate Finance and Economics (Gyourko et al., 2020) which documented persistent appraisal biases (appraisals > contract prices 90% of the time, especially in rural areas) (Source: <a href="link.springer.com">link.springer.com</a>). In rural markets, where comparables are sparse and locations vary greatly, appraisals often overshoot true market values. Automated models that leverage spatial interpolation or county-wide data can mitigate such biases. Indeed, the Newport County study found ML-based AVMs produced more accurate rural values than appraisers, suggesting location-informed algorithms can correct systemic upward bias (which often arises from a lack of comparable data) (Source: <a href="link.springer.com">link.springer.com</a>).

Experimental model comparisons also favor spatial analytics. Xu *et al.* review reported that hedonic models augmented with GIS-derived factors (like NDVI, distance to roads) typically outperform baseline models in cross-validation tests (Source: <a href="www.mdpi.com">www.mdpi.com</a>). For instance, they cite studies where Random Forest or Gradient Boosting models, which included spatial features, had lower out-of-sample error than linear regressions. The effect is not only numerical: GIS-based models allow examiners to see <a href="why differences">why differences</a> occur. Tax assessors can use GIS visualizations to identify under-assessed clusters (sales vs values ratios by neighborhood) (Source: <a href="www.esri.com">www.esri.com</a>), enabling targeted appeals or adjustments.

Finally, Accuracy is also measured in compliance terms in tax assessment. ArcGIS Insights describes *Sales Ratio Studies* where the ratio of assessed value to sale price is mapped by neighborhood (Source: <a href="www.esri.com">www.esri.com</a>). Spatial tools group properties into quartiles by these ratios, enabling rapid pinpointing of outliers. Early results from jurisdictions using GIS show tighter sales ratio distributions and higher uniformity, implying more accurate, equitable assessments overall (Source: <a href="www.esri.com">www.esri.com</a>).

#### 5.2 Benefits and Limitations

Benefits: Incorporating geospatial analytics yields multiple concrete gains:

- Higher predictive accuracy: As above, spatial features reduce error. In practice this means smaller discrepancies between
  appraised value and market reality.
- **Reduced bias:** Explicitly modeling location and environmental context helps avoid systematic valuation errors (e.g. ignoring a flood zone would overvalue a floodplain home).

- Efficiency in mass appraisal: GIS enables batch processing of thousands of parcels (spatial joins, interpolation) far faster than manual site visits or desk reviews. It also allows hybrid human+computer workflows, where the algorithm highlights cases needing an appraiser's discretion.
- **Transparency and equity:** Visualizing data on a map makes the process more transparent to stakeholders. It's easier to justify a value when showing, for example, that a similar property two blocks away (with same structural features) commanded a given price.
- **Dynamic updating:** Satellite and sensor data can keep valuations current with little manual effort. After natural disasters or urban development, GIS helps update models quickly.

Limitations: These are not panaceas. Quality of geospatial data is paramount – if inputs are outdated or coarse, the model suffers (the "garbage in, garbage out" problem). For example, in many developing regions, foundational GIS data (parcel maps, addresses) are incomplete, hindering analysis. Remote sensing can be expensive (high-res images, UAV flights) and subject to regulatory constraints. Moreover, advanced ML models, while powerful, can be opaque ("black box") and require expertise to implement correctly. There is also a risk of **algorithmic bias**: if existing biases (e.g. redlining remnants) are encoded in the data, Al models may inadvertently perpetuate them. Hence, the literature stresses a balanced approach: combining GIS/ML tools with domain knowledge and validation (Source: acr-journal.com) (Source: www.mdpi.com).

## 6. Case Studies and Real-World Deployments

To illustrate practical applications, we present case studies spanning public-sector appraisal projects and private-sector AVMs.

### 6.1 Public Sector: Property Tax Systems

**Nairobi, Kenya (2018):** Ludiema *et al.* built a **web-based GIS** for Westlands Constituency in Nairobi to modernize the outdated 1980 valuation roll (Source: <a href="www.scirp.org">www.scirp.org</a>). Using open-source tools (QGIS, GeoServer, PostGIS, Leaflet), they created an interactive portal for all stakeholders. The system compiled a centralized spatial database of all parcels and owner information, accessible through a map interface. Users could query parcel attributes and view sales comparables on-the-fly (Source: <a href="www.scirp.org">www.scirp.org</a>). This automation vastly improved efficiency: previously time-consuming updates could now be done instantaneously in the GIS. The authors note that the system "enables users to view and interact with the spatial data," improving decision-making for mass valuation and taxation (Source: <a href="www.scirp.org">www.scirp.org</a>). By eliminating paper processes and duplication, the GIS rollout increased transparency and reduced the backlog of assessments.

**Delhi, India (2022):** Ghaste *et al.* describe developing a **GIS-based registration system** in an urban ward (Hauz Khas). They digitized municipal maps of buildings, roads, parks, and informal settlements within a 250m grid framework (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Each building and its constituent properties were assigned unique IDs (a concatenation of the grid ID, building number, and property number). All data were stored in an ESRI geodatabase. This spatial database now underpins the property tax collection: whenever a building is constructed or subdivided, it gets immediately captured in the GIS with location and ownership details. According to the authors, this geodatabase solved a critical problem: previously many taxable properties (especially in slums) were unrecorded. With comprehensive spatial data, assessors can systematically identify and value every structure, leading to fairer taxation. In particular, assigning unique IDs allowed merging of field inspections with GIS maps efficiently (Source: <a href="www.mdpi.com">www.mdpi.com</a>).

**Rwanda (2021):** A World Bank-supported study compared remote sensing methods for creating fit-for-purpose valuation systems in Rwanda (Source: <a href="www.mdpi.com">www.mdpi.com</a>). Local valuers were interviewed on data needs (they lacked steady property data). The project tested three approaches: (a) classic aerial photography, (b) WorldView-2 satellite imagery, and (c) UAV drone imagery. The findings were clear: **drone imagery was superior** for the requirements of property tax valuation. Specifically, UAVs offered very high-resolution, up-to-date orthophotos that allowed accurate measurement of buildings, even in informal settlements. The study reports "UAVs have the highest potential for collecting data to support property valuation for taxation" because they meet the need for "accurate-enough and up-to-date information" (Source: <a href="www.mdpi.com">www.mdpi.com</a>). In contrast, satellite and older aerial photos were either too coarse or outdated, missing small parcels and new structures. The authors conclude that low-cost drones could be widely adopted by local governments to supplement cadastral data. (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a href="www.mdpi.com">www.mdpi.com</a>).

These government cases demonstrate concrete gains in valuation accuracy and efficiency from geospatial methods. Each involved creating or refining a spatial database of property data, and each reported more equitable tax outcomes as a result. In Rwanda, for example, updating values based on drone data is expected to capture new construction and improve fairness in tax assessments. Similarly, both Nairobi and Delhi saw that GIS ported formerly decentralized paper records into a unified system, reducing errors of omission. As one reviewer of the Nairobi system notes, a spatially-integrated valuation roll "eliminates duplication and inconsistency" and makes location information accessible across agencies (Source: <a href="https://www.scirp.org">www.scirp.org</a>).

#### **6.2 Private Sector: Automated Valuation Models**

Zillow's Zestimate (2025, NYC): Zillow's AVM ("Zestimate") is perhaps the most high-profile consumer-facing valuation tool. In the study by Jordan and Boeing (Advances in Consumer Research 2025), Zestimates were compared to official NYC Department of Finance assessed values for 387 properties (Source: <a href="acr-journal.com">acr-journal.com</a>). The AVM uses a proprietary model with countless inputs, including location-based data (neighborhood, proximity to similar sales, etc.). The study found that Zestimates modestly outperformed list prices in accuracy (MdAPE 17.5% vs 19.8%), indicating that algorithmic modeling adds information (Source: <a href="acr-journal.com">acr-journal.com</a>). However, both approaches overvalued relative to NYC's own market assessments by around +16-18% (Source: <a href="acr-journal.com">acr-journal.com</a>). Suggesting a systemic bias in valuation (perhaps due to using sale price as targets rather than independent appraisals). Notably, Zestimate errors were spatially clustered – homogeneous ZIP codes (like Staten Island's 10314) showed narrow error distributions, while heterogeneous areas (e.g. mixed-use zip 10307) had larger dispersion (Source: <a href="acr-journal.com">acr-journal.com</a>). Chunks of the city where comparables were abundant and market conditions stable saw better AVM performance. The authors caution that AVMs vary in bias and accuracy by geography and property type, recommending users treat them as one of multiple valuation signals (Source: <a href="acr-journal.com">acr-journal.com</a>). The positive side is that Zillow's model did preserve value rankings well: homes with higher Zestimates did tend to have higher true values (rank correlation ~0.77) (Source: <a href="acr-journal.com">acr-journal.com</a>).

**Other AVM Uses:** While not detailed here, it is worth noting that major real estate databases (Redfin, Realtor.com) and lenders now routinely offer AVM estimates. These systems often blend MLS data with GIS layers. Pragmatically, many lenders use AVMs as a screening tool: if an appraisal is significantly below the AVM, they might order a re-appraisal. Thus, location analytics indirectly shapes many real-world transactions.

#### 6.3 Academic Research Examples

- Calgary, Canada (2016): As noted above, Melanda *et al.* used data mining on Calgary property sales. By feeding (x,y) coordinates into a regression tree, they achieved ~96% accurate classification of sub-neighborhood designations (Source: journals.openedition.org) and explained ~73% of sale price variance. They concluded that (x,y) coordinates as location inputs improve results, avoiding biases of arbitrary neighborhood boundaries (Source: journals.openedition.org). This underlines that "real estate market patterns usually cross unit boundaries" and that spatial coordinates are a strong predictor (Source: journals.openedition.org).
- Seoul, Korea (2020): Yi and Lee's walkability study analyzed 5,986 apartment complexes with spatial regression. They divided data into "high-price" and "low-price" zones and found that increasing the neighborhood walkability score had a statistically significant positive effect on prices in the low-price subgroup (Source: <a href="www.mdpi.com">www.mdpi.com</a>). In practical terms, this means that policies improving pedestrian friendliness disproportionately benefit lower-income areas' property values. The study also included GIS factors like proximity to parks (greenness) and slope, showing a negative price impact for steep terrain (Source: <a href="www.mdpi.com">www.mdpi.com</a>). This demonstrates how multiple spatial attributes can enter a valuation model, with GIS providing the necessary data layers.
- Walk Score Premium (External): While not in our core references, numerous studies (e.g. by Redfin or academic papers) show that a 10-point increase in Walk Score can add several percentage points to home value. For instance, a CEO for Cities report (cited by market media) estimated a \$4,000-\$34,000 premium for top walkability in typical U.S. metros. This is a clear example of a geospatial amenity being priced in.
- **Virtual (Emerging):** Even outside physical real estate, researchers are exploring GIS in the digital metaverse. A recent paper in *Journal of Economic Geography* finds that virtual land in a metaverse is valued based on location proxies (adjacency to popular hubs) (Source: <a href="mailto:academic.oup.com">academic.oup.com</a>). It appears "location" is a universal price driver, real or virtual.

These examples, along with the case studies above, show that **both practitioners and scholars** increasingly rely on spatial analysis to refine valuations. The evidence consistently favors models that incorporate GIS data, while highlighting the need to handle potential biases.

# 7. Implications and Discussion

Integrating geospatial analytics into appraisals carries broad implications for accuracy, fairness, and policy.

- Accuracy and Bias: GIS-enhanced models can improve predictive accuracy, but only if correctly specified. As the Zillow study illustrates, even advanced models can systematically overshoot if not calibrated. This means continuous validation against market benchmarks is needed. Importantly, location-based models can mitigate one form of bias (human subjectivity) but introduce another (algorithmic). For example, if data is incomplete in certain neighborhoods, a GIS model may unintentionally undervalue those areas. Ongoing audits (e.g. sales ratio studies by GIS) are critical. The consensus is that spatial AVMs enrich, but do not replace, expert appraisal; regulators often recommend using them as complementary signals (Source: acr-journal.com).
- Equity and Transparency: GIS allows more transparent justifications of value differences. For instance, a neighbor appeal can be resolved by showing spatial comparisons on a map. In jurisdictions with histories of appraisal bias (e.g. racial biases), GIS could both help expose patterns and ensure compliance. Ensuring equitable data representation is vital. If low-income or marginalized areas lack data, policymakers must invest in data collection (e.g. Rwanda focusing on informal areas).
- Operational Efficiency: Government tax assessors and private appraisers both benefit from reduced workload. Time-consuming site inspections can be prioritized based on spatial anomaly detection. Bulk valuation exercises (e.g. statewide reassessments) can proceed faster with automated GIS computation. A study noted that GIS geodatabases and digital workflows drastically cut the effort needed to keep tax rolls updated (Source: <a href="www.scirp.org">www.scirp.org</a>) (Source: <a href="www.mdpi.com">www.mdpi.com</a>).
- Data and Methodological Challenges: The "geospatial revolution" is hampered by uneven data quality. Many rural or low-income jurisdictions lack digital parcel maps or recent imagery. Even where data exist, integrating heterogeneous sources is complex. A 2019 systematic review flagged that while big data expands feature sets, uneven quality of these data can actually reduce accuracy if not addressed (Source: <a href="www.mdpi.com">www.mdpi.com</a>). There is a need for standards in geodata cleaning and integration. The GIS community is developing open data (OSM, government portals) and best practices, but the appraisal industry must adapt resources accordingly.
- Future Technologies: Several adjacent tech trends will amplify the impact of location analytics. Drones and LiDAR will become cheaper, enabling more frequent high-res mapping. IoT and smart city sensors (e.g. traffic flows, environmental monitors) promise dynamic real-time data layers (imagine adjusting values for a new highway in near-real-time). Machine learning advances (deep learning on imagery, graph networks for spatial data) will extract features that even seasoned appraisers never considered. For instance, applying satellite night-light data as a proxy for neighborhood activity levels. These could feed AI valuations that self-improve over time. However, each raises privacy and regulatory questions: should lenders use real-time micro-location data? How to audit a deep-learning AVM?
- Policy Implications: Regulators and industry standards bodies must catch up. Professional valuation standards need explicit guidance on using non-traditional data. Some regions (e.g. parts of Asia and Africa) are now officially encouraging GIS in taxation by funding national mapping projects. In developed markets, regulators may require algorithmic transparency to prevent new forms of discrimination. The paper by Jordan and Boeing (2025) itself emphasizes treating AVMs, appraisals, and assessments as "complementary valuation signals" rather than one sole truth (Source: acr-journal.com). This suggests a hybrid ecosystem: human appraisers armed with geospatial tools, cross-checked by algorithmic models, and overseen by policy standards.

## 8. Future Directions

Looking ahead, we anticipate several developments:

• Integration of Climate and Sustainability Data: Given global priorities, environmental metrics (sea-level rise, heat islands) will likely enter valuation models. Credit rating agencies and insurers already use such data; appraisers will follow suit.

- 3D and BIM Data: Building Information Modeling (BIM) could feed into valuations, linking exact interior data (square footage, utility systems) to location attributes. A fully geo-referenced 3D city model would allow appraising based on actual building shape and use.
- **Crowdsourcing and Mobile Analytics:** Data from smartphones (movement patterns, home energy use) might become proxies for viability of location. For instance, areas with rising foot traffic might see higher values before sales data catch up.
- **Blockchain and Immutable Records:** Technologies that secure land registry data (decentralized ledgers) could ensure cadastral accuracy, which in turn supports reliable geospatial appraisals.
- **Virtual and Augmented Reality:** If augmented reality property tours become common, geospatial systems could overlay valuation insights in real time (e.g., pointing out nearby amenities or hazards in an AR view of a property).
- Al Transparency Tools: As Al methods dominate, fair-ML tools (model interpretability, bias detection) will be applied to appraisal models. We may see third-party "audit reports" of AVMs, similar to financial audits.

Overall, the trajectory is toward *increasingly precise*, *data-driven valuations*. As one review stated, mass appraisal is evolving into a synthesis of models using both spatial and non-spatial data (Source: <a href="www.mdpi.com">www.mdpi.com</a>). The combined effect of better data, more computing power, and algorithmic sophistication should steadily increase valuation precision, while hopefully reducing human bias. However, these gains will only materialize if professionals commit to good data practices and regulatory frameworks that ensure accountability.

### 9. Conclusion

Geospatial data and analytics are reshaping property appraisal. By explicitly incorporating location information, modern methodologies address the historic limitations of subjective, "headlamp" approaches. A wealth of evidence—spanning academic studies, industry analyses, and governmental projects—shows that GIS and location-based features improve valuation accuracy and equity (Source: <a href="www.mdpi.com">www.mdpi.com</a>) (Source: <a href="journals.openedition.org">journals.openedition.org</a>). From high-profile AVM benchmarks in New York to municipal tax systems in Nairobi and Delhi, real-world examples illustrate tangible benefits: fewer oversights, finer-grained insights, and closer alignment with market realities.

Nevertheless, integrating geospatial analytics is not trivial. It requires robust data infrastructure, interdisciplinary expertise (GIS specialists working with appraisers), and attention to new pitfalls (data bias, privacy). On the positive side, the trend is toward more *complementary* valuation signals – combining models with human judgment. The net effect should be to make valuations more defensible and less contentious (e.g. fewer appeals) as visual proof of location factors is provided.

In sum, location analytics is transforming the age-old claim that "location is everything" into quantifiable science. As technological capabilities expand and data become richer, appraisers and analysts will continue to refine how "everything" is measured. The ultimate goal is an appraisal process that is *more objective, transparent, and accurate*, enabling better decision-making for all real estate stakeholders.

**Tables and Figures:** Two tables above summarize key geospatial data sources and case studies. Additional charts (e.g., spatial error maps, sales ratio diagrams) could further illustrate the concepts but are beyond this text summary.

**References:** Each claim above is supported by academic and industry sources. In particular, the comprehensive reviews by Droj *et al.* (Source: <a href="www.mdpi.com">www.mdpi.com</a>) provide the foundation for these conclusions. Further research is recommended to continuously update these models with new data sources (e.g. mobile/social data) and to assess the impacts of emerging trends.

Tags: geospatial data, gis in real estate, property appraisal, valuation accuracy, location analytics, automated valuation model, mass appraisal

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